

Serengeti Matter Management System Helps Lucent Technologies Connect with Law Firms Worldwide

Because of System's Unique Design, Implementation and Training Took Less than Three Months

Bellevue, WA — March 25, 2003 — Serengeti Law today announced the completion of the implementation of the Serengeti Tracker system, a secure Web-based system, to connect Lucent's Law Department with its law firms worldwide. Lucent's professional and support legal staff can now exchange key information online within a single organized system to manage legal bills, documents, budgets, status updates, and results. Because of the system's unique design, it took less than three months to train and connect more than 120 Lucent users in some 37 offices, with their law firms located throughout the US and more than 50 countries.

"We wanted a system that would make us significantly more efficient managing our legal work with outside firms, that would be easy to use for our professional and support staff worldwide, and that would allow us to work with our outside counsel firms more effectively" said Steve Rosen, VP-Law. "Serengeti helps us meet these goals and also helps eliminate much of the paper that we were dealing with, since we now have organized online information coming in directly from our law firms, which helps us stay on top of our legal spending and results."

Because Serengeti hosts the Web-based system, Lucent users and law firms with Internet connections did not need to install any new hardware or software. Quick implementation was also facilitated by an intuitive design: training sessions for lawyers, paralegals, and staff (in-house and at law firms), averaging about twenty users per online session, took about one hour each. System flexibility allows immediate acceptance of legal bills in any electronic format directly from all law firm time and billing systems, including more than 150 currencies. Capabilities that the Lucent Law Department has gained include: electronic legal bill auditing, important development alerts, budget management, shared online legal files, and on-demand management reports.

"We have enjoyed the opportunity to work with Lucent to bring their legal teams around the world together onto a single system," said Rob Thomas, Vice President of Strategic Development for Serengeti Law. "Lucent, with its international presence, is able to take full advantage of our unique Web-based capabilities, including the processing of invoices and management reports in foreign currencies. We also expect that Lucent's diverse teams and projects will help us to identify new features that will benefit all of the legal professionals using our system."

About Serengeti

Serengeti Law provides Serengeti Tracker, the most widely used and highest rated matter management and electronic invoicing service for corporate law departments to work more efficiently with their law firms. Serengeti Tracker includes online document and contract management, electronic bill auditing, automated budget management, and performance tracking. In-house counsel can also create configurable management reports online to analyze trends in spending, track status and results, and create performance benchmarks. More information is available at: www.serengetilaw.com.

Serengeti Law:

155 108th Ave. NE, Ste. 650
Bellevue, WA 98004

T +1.425.732.5555
F +1.425.732.5554

E info@serengetilaw.com
W www.serengetilaw.com